



Holland Board of Public Works

Understanding Your Utility Bill



DEFINITIONS OF THE TERMS USED ON YOUR HOLLAND BPW BILL



Holland Board of Public Works
625 Hastings Avenue
Holland, MI 49423-5475
616-355-1500

messages 2

account details 3

OVERDUE ACCOUNTS
A late fee will be added to all past due accounts.

BUDGET PLAN CUSTOMERS
Customers on budget plans are removed from the plan when accounts become overdue.

AUTOMATIC BILL PAY
Enroll in automatic bill pay at hollandbpw.com

NAME: DOE JANE
ACCOUNT #: 01234567-89
CUSTOMER #: 12345678
SERVICE ADDRESS: 123 MAIN ST

account activity

Electric	\$115.89
Water	\$49.46
Wastewater	\$36.88
Refuse	\$41.04
Broadband	\$45.00
<hr/>	
TOTAL NEW CHARGES	\$288.07
Previous Balance	\$243.17
Payment 06/21/2025	\$-243.17
Balance Forward	\$0.00
<hr/>	
1 BALANCE DUE	\$288.07
DUE DATE	7/22/2025

1 See reverse for complete details about your utility charges.

Detach and return this portion with your payment. Write your account number on the check and make payable to Holland Board of Public Works.



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CHANGE OF ADDRESS OR PHONE NUMBER?
PLEASE call 616-355-1500 or visit myportal.hollandbpw.com

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7000001355 00.0006.0329 1204/1



DOE JANE
123 MAIN ST
HOLLAND MI 49423-0000

payment

DUE DATE: 7/22/2025

ACCOUNT #: 01234567-89
CUSTOMER #: 12345678
SERVICE ADDRESS: 123 MAIN ST

AMOUNT DUE	AMOUNT ENCLOSED
\$286.82	

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HOLLAND BOARD OF PUBLIC WORKS
625 HASTINGS AVE
HOLLAND MI 49423-5427

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- 1

Due Date - The date your bill must be paid before any penalties are added.
- 2

Messages - This area includes information of Holland BPW services and activities the HBPW participates in.
- 3

Account Details - This area includes information specific to your individual account.

QUESTIONS?
If you have questions regarding your bill or any of these terms, please call HBPW Customer Service at 616.355.1500 Mon, Tue, Thur, Fri from 7:30 am - 5:00 pm, and Wed from 9:00 am - 5:00 pm.

BPLW

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