



March 31, 2020

American Water Works Assoc

6666 W Quincy Ave  
Denver, CO 80235

Re: Critical infrastructure supplier designation

The Holland Board of Public Works, as a provider of electricity, water, wastewater treatment, and broadband services is deemed a critical infrastructure provider under Michigan Executive Order 2020-21. The Executive Order allows HBPW to, in turn, designate suppliers, distribution centers, and service providers whose continued operation is necessary to support or facilitate the continued work of HBPW's critical infrastructure workers.

HBPW has determined that the continued operation of American Water Works Assoc is necessary to enable, support, or facilitate the work of HBPW.

HBPW appreciates the support you've historically provided, such support being even more critical during the COVID-19 pandemic. American Water Works Assoc is undoubtedly facing operating challenges of its own, but please keep in mind without the services HBPW provides all other critical providers in our service area would soon cease operations. Accordingly, any prioritization you could provide on our orders is sincerely appreciated.

We wish you the best of luck in the coming months and look forward to your continued support.

Sincerely,

Chuck Warren, CPA, CGMA  
Finance Director