



Holland Board of Public Works Water Service Rate

Effective Date:

Rate effective for bills issued on or after July 1, 2025.

Readiness to Serve Charge:

Meter Size	Per Billing Cycle Amount	Details
5/8"	\$14.80	Per meter
3/4"	\$18.49	Per meter
1"	\$27.96	Per meter
1.5"	\$56.48	Per meter
2"	\$87.42	Per meter
3"	\$168.12	Per meter
4"	\$301.64	Per meter
6"	\$630.69	Per meter

Private Fire Protection	Monthly Amount	Details
3" or smaller	\$11.75	
4"		Per service
6"	\$21.00	
8"	\$46.50	Per service
10"	\$105.00	
12"	\$169.25	Per service

Public Fire Protection	Monthly Amount	Details
Hydrant Maintenance	\$6.65	

Commodity Charge per ccf	ccf=100 cubic feet which is equivalent to 748 gallons
Residential (1-4 ccf)	\$1.95
Residential (above 4 ccf)	\$2.89
Non-Residential	\$1.95
Irrigation	\$2.89

Monthly Charge is the sum of the charges listed below per meter.

- Readiness to Serve Charge
- Commodity charge
- Applicable additional charges

Non-Standard Water Main Rate:

A 30% surcharge applies to customers connected to a water main that was determined to be non-standard at the time it was added to the public water system.

Terms and Conditions of Service:

Rate applies to all active accounts. Service will be further governed by the Holland Board of Public Works Terms and Conditions.

Approved:

Board of Public Works, March 10, 2025
Holland City Council, May 14, 2025



Holland Board of Public Works Wastewater Service Rate

Effective Date:

Rates effective for bills issued on or after July 1, 2025.

Readiness to Serve Charge:

Residential

Meter Size	Per Billing Cycle Amount	Details
Single Family unit	\$16.99	Per meter
Unmetered Flat Rate	\$37.68	Per month

Commercial, Industrial, and Multi-Family

Meter Size	Per Billing Cycle Amount	Details
5/8"	\$16.99	Per meter
3/4"	\$22.18	Per meter
1"	\$39.25	Per meter
1.5"	\$85.35	Per meter
2"	\$150.07	Per meter
3"	\$335.00	Per meter
4"	\$593.38	Per meter
6"	\$1333.10	Per meter

Commodity Charge	\$3.00	Per ccf*
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*ccf=100 cubic feet which is equivalent to 748 gallons

Monthly Charge is the sum of the charges listed below per meter.

- Readiness to Serve Charge
- Commodity Charge
- Applicable additional charges

Residential:

Metered customers are charged for actual meter usages on bills issued from November through April. The average monthly usage during the months of November through April, determine a base period usage. The lesser of the average monthly usage during the base period and actual monthly usage shall be applied to bills issued from May through October.

Customers with meters on private well water supplies, are billed actual meter repair and replacement costs.

Commercial and Industrial:

Customers with subtract meter(s) may receive a discount on the readiness to serve charge for each account. The discount is the sum of the readiness to serve charge(s) of the subtract meter(s). The maximum discount is equal to the readiness to serve charge of the meter one size smaller than the main water supply meter(s).

Customers discharging compatible pollutants in excess of the Sewer Use Ordinance limits are subject to surcharges. Customer requiring monitoring and inspection services by Sewer Use Ordinance are subject to pollution control fees. Please refer to the **Wastewater Surcharge Rates and Pollution Control Fees schedule.**

Terms and Condition of Service:

Rate applies to all active accounts. Service will be further governed by the Holland Board of Public Works Terms and Conditions.

Approved:

Board of Public Works, March 10, 2025
Holland City Council, May 14, 2025



**Holland Board of Public Works
Wastewater Surcharge Rates and Pollution Control Fees**

Effective Date: Rates effective for bills issued on or after July 1, 2025.

Surcharge Rates	Capacity Rate	Treatment Rate	Total
Biochemical Oxygen Demand (BOD)	\$0.110/lb	\$0.286/lb	\$0.396/lb
Chemical Oxygen Demand (COD)	\$0.055/lb	\$0.143/lb	\$0.198/lb
Total Suspended Solids (TSS)	\$0.070/lb	\$0.201/lb	\$0.271/lb
Total Phosphorus (TP)	\$0.435/lb	\$3.284/lb	\$3.719lb
Grease & Oil (G&O)	\$0.058/lb	\$0.145/lb	\$0.203/lb

Term of Service:

Surcharge Customers

Customers are billed surcharges for each pollutant that exceeds the limits found in Table 1. Pollutant discharges that exceed the identified limits but are not subject to a Special Discharge Allocation will be billed as follows:

Total Surcharge = Actual Pounds Discharged above the concentrations listed in Table 1 x (Capacity Rate + Treatment Rate)

Surcharge can be billed for either BOD or COD, whichever is the greater dollar cost, but not for both.

Special Discharge Allocation (SDA) Customers

SDAs are special permitted limits on the daily pounds of a pollutant that can be discharged by a customer. These allocations are assigned to customers via their discharge permit. For each pollutant subject to a Special Discharge Allocation, customers will be billed the combined total of the following:

Capacity Charge = (SDA lbs/day x days per billing cycle) x Capacity Rate

Treatment Charge = Pounds Discharged above the concentrations listed in Table 1 x Treatment Rate

Over Capacity Charge = Actual Pounds discharged above the (SDA x days per billing cycle) x Capacity Rate

Over Capacity Charge is only applied if a customer's actual pounds discharged exceeds their permitted SDA.

TABLE 1	
POLLUTANT	SURCHARGE ABOVE
Biochemical Oxygen Demand (BOD)	250 mg/L
Chemical Oxygen Demand (COD)	500 mg/L
Total Suspended Solids (TSS)	250 mg/L
Total Phosphorus (TP)	5 mg/L
Grease & Oil Polar Fraction (G&O)*	50 mg/L

*Surcharges for grease and oil polar fraction will be applied only if a user has received a Special Discharge Allocation for grease and oil polar fraction. Any users discharging above 50 mg/L may be required to submit grease trap maintenance records.

Permitted Customers Pollutant Control Fees

Monthly fees are based upon the level of monitoring and inspection services. Each permitted customer shall be assigned to one of the following categories:

A	\$781.00
B	\$698.00
C	\$482.00
D	\$399.00
E	\$283.00
F	\$200.00
G	\$183.00
H	\$100.00

PERMITTED CUSTOMERS CATEGORY DESCRIPTION	
A	Surcharge Monitoring 8x per Month, Categorical
B	Surcharge Monitoring 8x per Month
C	Surcharge Monitoring 4x per Month, Categorical
D	Surcharge Monitoring 4x per Month
E	Surcharge Monitoring 4x per Quarter, Categorical
F	Surcharge Monitoring 4x per Quarter
G	Categorical, No Surcharge Monitoring
H	No Surcharge Monitoring

Terms and Conditions of Service:

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Approved:

Board of Public Works, March 10, 2025
 Holland City Council, May 14, 2025



Holland Board of Public Works Industrial Pretreatment Program Fees

Effective Date: Rates effective for bills issued on or after July 1, 2025.

The Holland Board of Public Works Industrial Pretreatment Program (IPP) monitoring fee structure is based on the actual cost of the sampling and laboratory analyses to be performed. The costs, and an explanation of how they are determined, are outlined herein.

IPP Costs:

Description	Rate	Details
Labor	\$51.48	Per hour
Vehicle	\$14.10	Per hour
Sampler	\$40.00	Per day

IPP Labor Accounting:

Description	Rate
Composite Sample	1.5 hours per sample
Grab Sample	1.0 hours per sample

HBPW Analytical Costs:

Pollutant	Rate	Details
Total Suspended Solids (TSS)	\$12.00	Each
Biochemical Oxygen Demand (BOD)	\$20.00	Each
Chemical Oxygen Demand (COD)	\$15.00	Each
Total Phosphorus (TP)	\$15.00	Each
Ammonia	\$15.00	Each
pH	\$10.00	Each

External Analytical Costs:

Actual cost plus 10% administrative fee

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Board of Public Works, March 10, 2025
Holland City Council, May 14, 2025